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Labor and Fee Schedule
Effective January 1, 2005
Subject to change without notice

Labor:

Normal Office Hours (Mon-Fri 9am-5pm, except Holidays)

Check-Out Charge (No Repair) Hardware:	\$25
Check-Out Charge (No Repair) Software:	\$45
Insurance Estimates w/Claim Form:	\$45 per item
In-House Desktop Computer Bench Rate:	\$45/hr - Minimum 1 hour
In-House Notebook & Laser Printer Bench Rate:	\$90/hr - Minimum 1 hour
On-Site:	\$75 First hour \$75 Each portion of an hour after the first hour
On-Site Laser Printer Service:	\$120/Hour and each portion of an hour thereafter.

Fees:

Mileage outside of 5 miles from our office:	\$0.55/mi. Round Trip
Network Cabling and Wiring:	Estimate on Request
Any other services not listed:	Estimate on Request

Holiday, Weekend, After-Hours & Priority Work:

Any days our office is scheduled to be closed, Federal/State/Local Holidays, weekdays after 5pm and weekends:

In-House and Requested Same-Day Service Weekdays.

In-House Bench Rate:	\$75/hr - Minimum 1 hour
On-Site:	\$112.50 First hour and each portion of an hour after the first hour

Preferred Customer Rate For Customers with In Excess of 100 Billable Hours per Year:

On-Site Daily Rate:	
Normal Hours, Weekdays:	\$375 from 4 to 8 hours, plus \$75/hr over 8 hours.
Nights, Weekends & Holidays:	\$562.50 from 4 to 8 Hrs, plus \$112.50/hr over 8 hours.

Storage Fees:

Computers not picked up after check-out or repairs will be charged \$25/month storage and after one year will be discarded or sold to pay the cost of repairs.